

U2030 Center of Excellence (CoE) Meetings

Upcoming & On Demand Sessions
2023/2024 Catalog





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How to Use This Catalog



U2030 CoE meetings are open to all employees of U2030 member companies.



For each CoE, you will find links to both upcoming and past (on demand) CoE meetings.



Simply click the active link to register (upcoming) or listen (on demand)



In addition to CoE meetings, U2030 offers a wealth of supporting resources on the U2030 Collective Brain Platform for employees of our member companies. If you do NOT have a login, please request one by emailing our Customer Success Manager, Marlene Rosenberry at mrosenberry@utility2030.org.

What: Cross-company, cross-functional sub-groups within the U2030 membership community **centralizing the discovery and consolidation of knowledge and resources** to achieve strategic objectives.

Why: By fostering synergies, through a shared sense of purpose, we equip our members to **guide confidently guide continuous improvement initiatives with utility companies.**

How: We create virtual and in-person opportunities for CoE members to hear from experts, share experiences, and collaboratively develop solid solutions to industry challenges, ensuring that every member has the tools and support needed to drive meaningful change within their organizations.

A smiling man with short dark hair, wearing a blue denim shirt and a blue and white striped apron, stands in a cafe or bakery. He has his arms crossed and is looking directly at the camera. The background is a blurred interior of a shop with shelves, hanging lights, and another person working in the background.

Customer Experience (CX) CoEs

U2030 CX CoE Mtg: Building Sustainability through Customer Partnerships

Date/Time:

Thursday, May 9, 2024; 1:00 PM – 2:00 PM EST

Presenters:

- Stacey Lusk, Director of Solution Sales, Georgia Power
- Ashok “Sonny” Batra, Executive Director, Project Controls, Savannah Chatham County Public School System

Moderator: Mike Smith, Principal, U2030

Registration Link:

<https://attendee.gotowebinar.com/register/6905023620895818846>



U2030 CX CoE Mtg: Consumers Energy Shares Proven Process for Bringing Energy Efficiency Innovations to Customers

Presenters:

- Miles Biel, Ideation & Incubation Manager, Consumers Energy

Moderator: Mike Smith, Principal, U2030

Link: <https://www.gotostage.com/channel/8c074c6291bf4db38f52a5f70c2545e0/recording/19f1bdb326ac4caeac1266f59df1048e/watch>

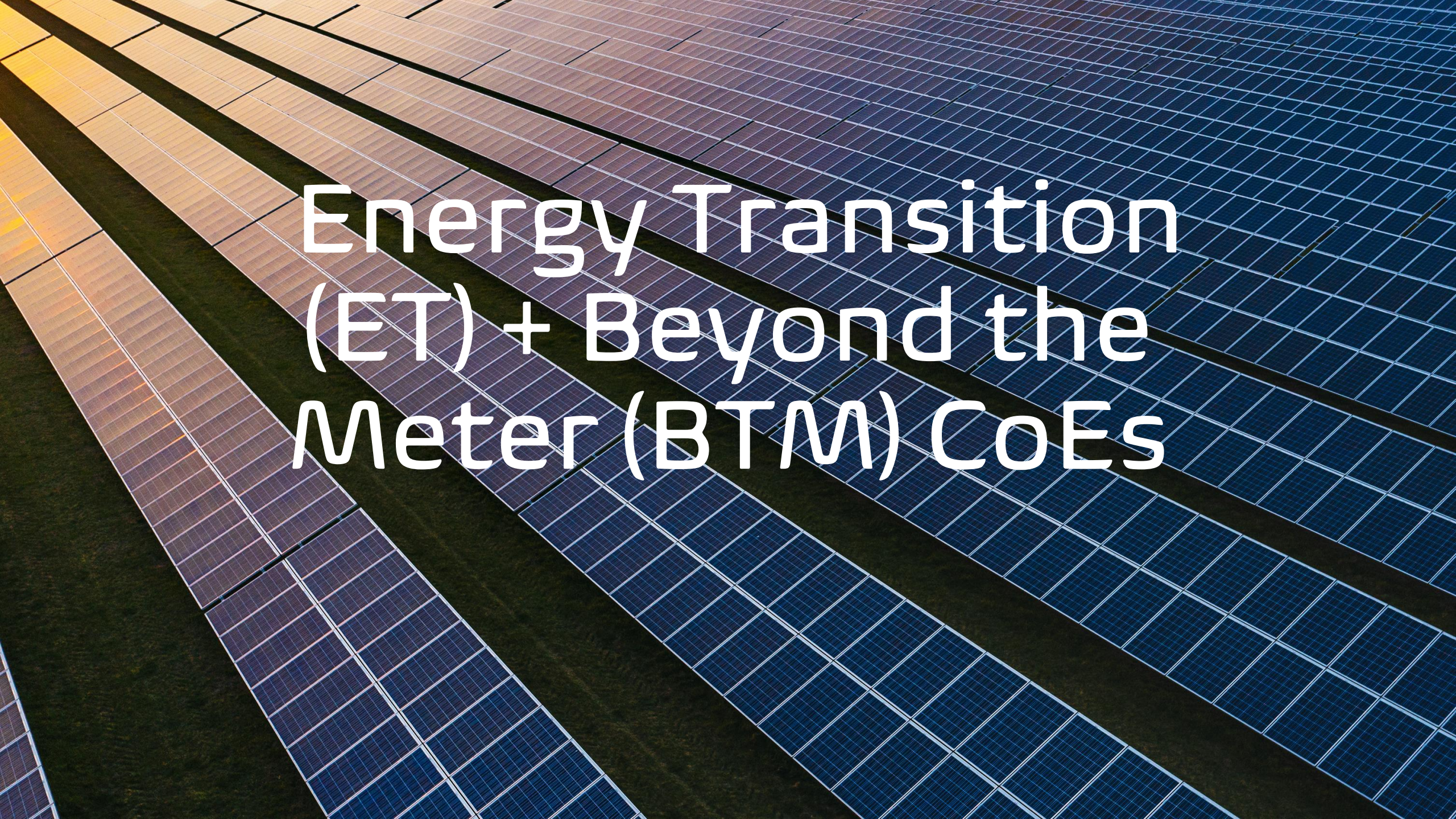
U2030 CX CoE Mtg: Lessons Learned on the Path to A Better Utility Customer Experience

Presenters:

- Kari Hyde, Program Manager, Grid Innovation & DSM ENMAX
- Marci Westlake, Customer Service Manager, Truckee Meadows Water Authority
- Brittnye Roberts, Customer Service Manager, Clarksville Department of Electricity (CDE) Lightband

Moderator: Mike Smith, Principal, U2030

Link: <https://www.gotostage.com/channel/8c074c6291bf4db38f52a5f70c2545e0/recording/f756e7b0ac3e4e76b832b15c7e4a52f6/watch>

An aerial photograph of a large solar farm. The solar panels are arranged in long, parallel rows that recede into the distance. The lighting is dramatic, with a bright yellow and orange glow on the left side, suggesting a sunrise or sunset, which casts long shadows and creates a gradient of colors from yellow to deep blue across the panels. The text is centered over the middle of the image.

Energy Transition (ET) + Beyond the Meter (BTM) CoEs

U2030 ET CoE Mtg: Driving Change through Electrification & EVs

Date/Time:

Thursday, April 25, 2024; 1:00 PM – 2:00 PM EST

Panelists:

- Glenn Halliday, Electric Transportation Manager, Georgia Power
- Jennah Denney, EV Strategy & Solutions Manager, NRECA

Moderator: Mike Smith, Principal, Utility 2030 Collaborative

Registration Link:

<https://attendee.gotowebinar.com/register/5743010253956905813>



U2030 ET CoE Mtg: Utility Investment in Grid Modernization

Presenters:

- Fahimeh Kazempour, Grid Modernization Head, Wood Mackenzie

Moderator: Mike Smith, Principal, U2030

Link: <https://www.gotostage.com/channel/8c074c6291bf4db38f52a5f70c2545e0/recording/c0696ff57e18456b8cb47ba6fad020ed/watch>

U2030 ET CoE Mtg: Ensuring No Customer is Left Behind

Presenters:

- Erik Krause, Director, Customer Experience Delivery, Sacramento Municipal Utility District (SMUD)
- Jeff Smith, Energy Efficiency Strategy Manager, Georgia Power

Moderator: Mike Smith, Principal, U2030

Link: <https://www.gotostage.com/channel/8c074c6291bf4db38f52a5f70c2545e0/recording/30a3e24d52d84cb7a6512bf2d5cfeb29/watch>

U2030 ET CoE Mtg: The Energy Transition Meets the Regulator

Presenters:

- Jerry Cavalieri, Managing Director, Regulatory Reporting, Utegration

Moderator: Jasmine Smokes, Strategic Initiatives Coordinator, Georgia Power

Link: <https://www.gotostage.com/channel/8c074c6291bf4db38f52a5f70c2545e0/recording/11e21a7393384b2996a91c44033edfce/watch>

U2030 ET CoE Mtg: The Energy Transition is Here: What Do I Do Now?

Presenters:

- Shawn Adderly, Sr Manager, Transmission Performance Center, PG&E
- Phil McKay, Sr Director, Technical & Utility Affairs, Canadian Renewable Energy Association
- Emily Banks, Technical Writer, CanREA's Electricity Transition Hub

Moderator: Mike Smith, Principal, U2030

Link: <https://www.gotostage.com/channel/8c074c6291bf4db38f52a5f70c2545e0/recording/d33a84c88fd74e5996fd4612ad73b307/watch>

U2030 BTM CoE Mtg: Realizing the Opportunity and Promise of the Grid Edge

Presenters:

- Peter Kelly-Detwiler, Co-Founder, NorthBridge Energy Partners, LLC

Moderator: Christina Corcoran, COO, U2030

Link: <https://www.gotostage.com/channel/8c074c6291bf4db38f52a5f70c2545e0/recording/7eb81596751f4eeba82e5a322f69f524/watch>

U2030 BTM CoE Mtg: Profitable Partnerships in a Decentralized Utility Landscape

Presenters:

- Robin Lanier, Director of New Ventures, Southern Company

Moderator: Mike Smith, Principal, U2030

Link: <https://www.gotostage.com/channel/8c074c6291bf4db38f52a5f70c2545e0/recording/a42818845f084b90b216821bd719c927/watch>

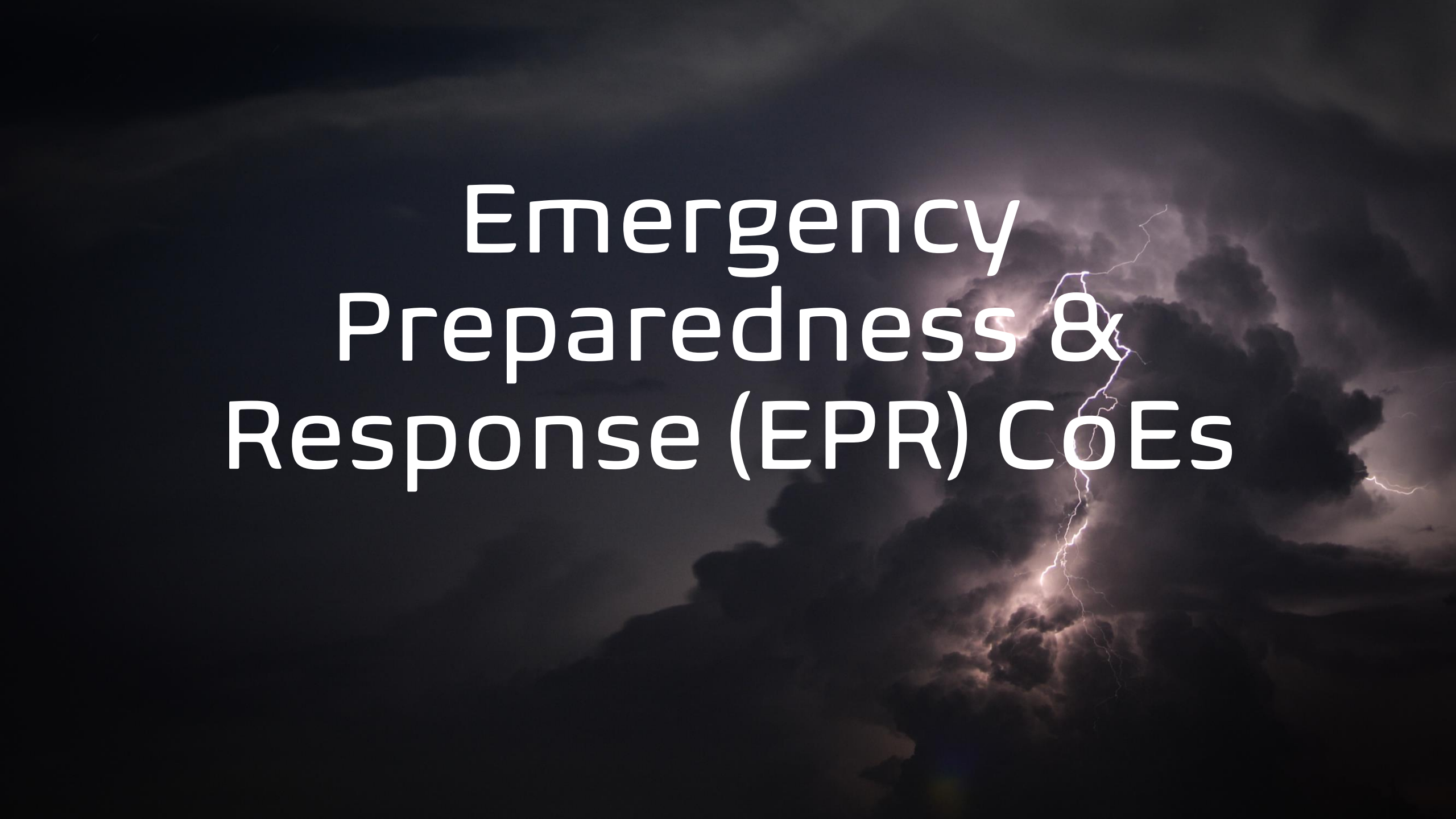
U2030 BTM CoE Mtg: What Does BTM Mean to a Utility Customer?

Presenters:

- Mark Kluck, Sr. Strategic Partner Products Executive, FirstEnergy

Moderator: Mike Smith, Principal, U2030

Link: <https://www.gotostage.com/channel/8c074c6291bf4db38f52a5f70c2545e0/recording/2e5b6530f6ad4bd49899e8dea3d3df09/watch>

A dramatic, dark sky filled with heavy, dark clouds. A bright, jagged lightning bolt strikes down from the upper right towards the center of the frame. The lightning is a brilliant white-yellow color, contrasting sharply with the dark, stormy background. The overall mood is one of intensity and urgency.

Emergency Preparedness & Response (EPR) CoEs

U2030 RR CoE Mtg: Operational Resilience: Moving from Preparedness to Prevention

Date/Time: June 6, 2024; 1:00 PM – 2:00 PM EST

Interviewee: Everett Stuckless, Manager of Operational Resilience & Incident Management, ENMAX

Interviewer: Mike Smith, Principal, 2030 Collaborative

Registration Link:

<https://attendee.gotowebinar.com/register/124473950647418973>



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The image features four origami boats of different colors (white, purple, and orange) scattered on a background of a newspaper with various text and images. The text is centered and reads "Transformative Leadership (TL) CoEs".

Transformative Leadership (TL) CoEs

TL CoE Mtg: Transforming the Utility Sector through Inclusivity

Date/Time: Thursday, May 23, 2024; 1:00 PM – 2:00 PM EST

Moderator: Vanessa Edmonds, U2030

Panelists:

- Cheryl Stookes, E Source
- Chris Hilborn, Liberty

Registration Link: <https://attendee.gotowebinar.com/register/8634457554853153632>

TL CoE Mtg: Leading through Inclusive Supplier Diversity Programs

Date/Time: Thursday, July 18, 2024 ; 1:00 PM – 2:00 PM

Moderator: Vanessa Edmonds, U2030

Panelists:

- Shawn Adderly, Senior Manager, Transmission Performance Center, PG&E
- Alejandro Serrudo, Supplier Diversity Consultant, Principal, PG&E

Registration Link: <https://attendee.gotowebinar.com/register/1704540329908194143>

TL CoE Mtg: Generative AI in Utility Cyber Defense

Date/Time: Thursday, September 5, 2024; 1:00 PM – 2:00 PM

Moderator: Vanessa Edmonds, Executive Director, Utility 2030 Collaborative

Speaker: Nihat Guven, CEO, PurpleBox

Registration Link: <https://register.gotowebinar.com/register/2872259062001732704>

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Design Thinking Masterclass

U2030 Design-Think-a-Thon, “**Breaking Down Silos to Overcome the Energy & Water Capacity Dilemma**”, May 14-15, 2024, Georgia Power, Atlanta, Georgia.

[May 2024 Masterclass | Utility 2030 Collaborative](#)

Futures Thinking Masterclass

U2030 Future-Think-a-Thon, “**The Future of Utility Services**”, June 4-5, 2024, Oracle Industry Lab, Deerfield, IL

[June 2024 Masterclass | Utility 2030 Collaborative](#)

Annual Event

U2030 Annual SPARK Meeting, “**Transformative Leadership at the Intersection of Customers & Operations**”, September 14-16, 2024, The Thompson Hotel, Nashville, TN

[Annual SPARK Meeting | Utility 2030 Collaborative](#)



About U2030 & Contact

We are a vibrant community of utility professionals propelling utility transformation efforts forward. Passionate about our diverse membership body's success and personal well-being, we offer knowledge transfer and leadership development services at the nexus of utility customers and operational excellence.

Through our events, programs, advisory services, and resources, we leverage modern creativity to spark innovation and foster connections.

We thrive on authenticity, infusing every interaction with kinetic energy and surprising twists that invigorate, inspire, and ignite action. At U2030, utility transformation is not just a journey; it's a transparent, rewarding experience where every voice is valued.

Contact

Member Success Manager

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